

Pockit Cashback Terms & Conditions

Update March '22

1. Cashback promotions are bound to terms and conditions set by Pockit and its partners. Exclusions of specific merchants, categories and products apply.
2. Cashback will be credited to the balance on your Pockit account.
3. Cashback is usually credited to your account on a monthly basis however in some exceptional circumstances this may take 60 days to credit to your account. If you believe you should have received cashback which hasn't been credited to your account please contact us.
4. We reserve the right to withdraw a retailer from the cashback scheme or amend the percentage value of cashback which you receive for transactions without notice. Please check the website for the latest list of participating retailers and percentages.
5. Only valid transactions are entitled to receive cashback.
6. We want to ensure that all of our customers can enjoy the benefits of cashback and therefore adopt a fair usage policy for transactions at the selected retailers.
7. Retailers reserve the right to withdraw cashback on certain conditions, for example if items have been returned or if transactions do not meet the eligibility criteria.
8. We reserve the right to debit cashback from your account if you have returned goods purchased from the selected retailers.